

# Julian Cajigas

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## Education

September 2015 - Present

**CUNY York College, New York City, NY** -  
Bachelor of Science

Major: Information Systems Management

Minor: Web Design

## Awards and Honors

- Dean's List - York College Spring 2018
- Dean's List - York College Fall 2017
- Selected to join the National Society of Leadership and Success

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## Experience

### **Petco, Long Island, NY**

January 2014 - Present

- Guest Advisor (Front-End Manager)

- Ensured operational standards were maintained throughout the store.
- Provided guidance and training as needed.
- Provided input to performance evaluations for all partners as required.

- Merchandise Operations Specialist (Stock Worker)

- Ensured consistency in product sets and signage displays.
- Merchandised items efficiently.

-Guest Experience Specialist (Sales Associate)

- Performed all aspects of point-of-sales services e.g. sales, returns and exchanges.
- Facilitated utilization of all Omni-channel initiatives.

### **Alley Pond Environmental Center, New York City, NY**

September 2012 - May 2013

- Volunteer

- Performed grounds maintenance and animal care
- Assisted in educational children's programs

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## Skills

- Providing customer services in person and over the phone.
- Proficiency with:
  - Windows, MacOS X, various Linux distributions, iOS, Android
  - MS Office, Google Drive, Wordpress, Illustrator, various FTP applications and point of sale software
  - HTML, CSS
- Experience repairing Apple and Android devices.